

## ANNEX 3 (d)

## Provider Commentary (Third Sector)

<b>Name of Health &amp; Wellbeing Board</b>	Hillingdon Health and Wellbeing Board
<b>Name of Provider organisation</b>	H4All
<b>Names of Chief Officers</b>	Sally Chandler, Steve Curry, Christopher Geake, Peter Okali & Angela Wegener
<b>Signature (electronic or typed)</b>	

## 2016/17 BCF Plan Key Performance Indicators

<b>1. Reduction in Non-elective Admissions</b>	
a) Net over-arching NEA reduction target 2015/16.	1,280
b) Projected 2015/16 outturn.	
c) Target contribution of 2015/16 BCF Plan (65 +).	-388
d) Net over-arching NEA reduction target 2016/17	2,691
e) Target contribution of 2016/17 BCF Plan (65 +).	

<b>2. Permanent Admissions to Care Homes (65 +)</b>	
a) 2014/15 Outturn	155
b) 2015/16 Plan	150
c) Projected 2015/16 Outturn	145
d) 2016/17 Plan	150

<b>3. Effectiveness of Reablement: % of people 65 + still at home 91 days after discharge from hospital to reablement.</b>	
a) 2014/15 Outturn	85.6%
b) 2015/16 Plan	95.4%
c) Projected 2015/16 Outturn	92%
d) 2016/17 Plan	93.3%

<b>4. Delayed Transfers of Care (DTCs) (Delayed Days)</b>	
a) 2014/15 Outturn	3,819
b) 2015/16 Plan	4,790
c) Projected 2015/16 Outturn	4,334
d) 2016/17 Plan	4,117

<b>5. Resident/Patient Experience: Access to information about support services or benefits</b>	
a) 2014/15 Outturn	74.8%
b) 2015/16 Plan	73%
c) Projected 2015/16 Outturn	75%
d) 2016/17 Plan	77%

<b>5. Resident/Patient Experience: Quality of Life</b>	
a) 2014/15 Outturn	18.2%
b) 2015/16 Plan	19%
c) Projected 2015/16 Outturn	18.4%

**For Provider to populate:**

	<b>Question</b>	<b>Response</b>
1.	<b>Do you agree with the data above relating to the impact of the BCF in terms of a reduction in non-elective (general and acute) admissions in 16/17 compared to planned 15/16 outturn?</b>	
2.	<b>If you answered 'no' to Q.1 above, please explain why you do not agree with the projected impact?</b>	
3.	<b>Do you recognise the other BCF KPIs for 2016/17 and understand the reasoning behind them?</b>	
4.	<b>Can you confirm that you have considered the resultant implications on services provided by your organisation of the BCF KPIs?</b>	